ELEVATE
UNIFIED COMMUNICATIONS

Make your desk phone more powerful than ever

SIMPLE	INFORMATIVE	EFFICIENT
Easily search any corporate contact – and simply click-to-call	See who is available, out of the office, on a call, etc.	Park, transfer, and manage multiple calls with a few mouse clicks

THE ELEVATE DESKTOP APP

Our desktop app acts like a remote control for the user's associated desk phone, empowering an employee to be more effective and efficient with call management. Available as a downloadable app for PC or Mac.

Includes:

- Integrated, searchable corporate phone directory
- Caller presence/status
- Click-to-call anyone in the corporate directory
- Management of multiple calls at once
- Advanced calling features such as call transfer, call park, call flip, and more

Download the desktop app from our website. Log into Elevate using your company email credentials.

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Get started with Elevate today!

(215) 600 - 1771.   sales@abuzztech.com   www.abuzztech.com

a buzz
TECHNOLOGIES

ADVANCED CALLING FEATURES FOR IMPROVED PRODUCTIVITY

CALL MANAGEMENT: CLICK TO CALL, TRANSFER, CALL PARK

Easily manage calls just like you would on your desk phone.

Place calls, transfer calls, or park calls with just a click or two. Easily switch between calls through intuitive active call tabs.
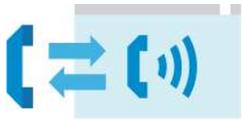
CALL FLIP

Move between your desk and mobile phones with ease.

Transfer your call from your desk phone to your mobile device and vice versa – without disconnecting your call. Simply hit the Call Flip icon, then pick up the call on your mobile phone.

WARM/BLIND TRANSFERS

Transfer your calls quickly and professionally.

Choose from three types of transfers: warm, blind, and voicemail. Simply click the transfer button, then choose how you want to transfer the call to the other party.

CALL PRESENCE

Let others know your status.

Show other corporate users your current status and see theirs – automatically. The system lets users know whether other extensions are Available, Away, Busy, Offline, or On a Call.

CALL HISTORY

See whom you had past conversations with or missed while away.

Check call history for the last 90 days, including the contact name, date, and time they called. Filter by missed calls to easily see whom you might have missed while you were away.

VIDEO CONFERNECING AND SCREENSHARING

Launch your collaborative meetings straight from the app.

The app saves your customer meeting address and launches with just a click.

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